



eZIP® 5/10 Year Warranty



Your eZIP® track blinds are designed to perform in external blind applications and when installed correctly with the appropriate care and maintenance program, will operate effectively for many years.

All eZIP systems come with a 5 year warranty against defective parts or workmanship in normal use and service. This warranty is extended to 10 years when fitted with an eZIP track blind extruded aluminium pelmet. Exclusions apply*

This warranty is separate to the retail warranty that applies under Australian consumer law. The purchaser should be aware of all accompanying warranties before deciding to purchase the product.

This warranty is effective from the original supply date and Australian Awning Group (AAG) must be informed within seven (7) days of any known possible warranty claim.

Proof of purchase will be required to make a warranty claim on AAG.

The purchaser is responsible for determining the suitability of the product for its intended use and the buyer assumes all risk therewith.

Where parts are proven to be defective, AAG's obligation will be at our discretion to either repair or replace them with minimal delay.

AAG will not be liable for injury, loss, damage, or any consequential damages, direct or indirect, as a result of the goods being unusable. Fabrication, installation, freight, or any re-installation costs associated with its repair or replacement are also not covered by this warranty.

The components that are replaced pursuant to the terms of this warranty shall be retained by AAG at their discretion. If the product is sold to a third (3rd) party, then the provisions of this warranty apply with a value no greater than it was for the original buyer.

Except for the warranties set forth above, Australian Awning Group (AAG) expressly disclaims and excludes all other guarantees, warranties, conditions and representations either express or implied, whether arising under statute, law, commercial usage or otherwise, including implied warranties of merchantability and fitness for a particular purpose. AAG's total responsibility shall not exceed the replacement of the eZIP® product or the refund of the original purchase price of the product.

After a period of 5 years from the original purchase date of the product. AAG Warranty shall be read subject to the Consumer Law.

Exclusions

The following will void this warranty:

1. If the eZIP® is not used in accordance with its intended design and outside of its recommended applications. If the eZIP® is installed incorrectly and not in accordance with manufacturer's instructions.
2. If the product has been altered, tampered with, or damaged by any means.
3. If individual components have been used outside of specification or to perform a function not fit for purpose.
4. If the eZIP® has not been adequately treated in accord with manufacturers care and maintenance recommendations. For a copy of this document visit eZIP.com.au, alternatively you can contact us directly, or your local dealer.

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February 2024