



Linx® Automation Warranty



Your Linx Automation product is purpose engineered to meet the published specifications for each product. All products are warranted to be free of defects in materials or workmanship for a period specified for each product. **Exclusions apply*** Depending on type these warranties can vary from 10 years to 5 years from the time of sale of these goods.

The warranty period on AC tubular motors is 10 years.

The warranty period on DC tubular motors is 5 years.

The warranty period on all other items not specified above is 5 years.

Note that no warranties apply on consumable batteries or any battery component not part of the construction of the product itself.

All warranties are valid if goods are installed properly and operated under normal use.

Where a Linx tubular motor or electronic accessory is found to be defective and covered by this warranty it will be at our option and to the extent permitted by Australian consumer law, either repaired or replaced with another of the same or similar design, that will be deemed fit for purpose.

This repair or replacement warranty will not cover any associated costs, including but not limited to, removal, transportation, or reinstallation of the goods.

To the fullest extent permitted by law, Linx Automation will not be liable for any claims or damages, costs, or fees whether of its own or in combination with other products. Neither will we be liable for any claims for loss of time, inconvenience, commercial loss or incidental or consequential damages resulting from the repair or replacement of the defective product.

The repair or replacement of the defective product will be the purchasers sole remedy and the limit of Linx Automations obligation.

Ownership of the goods or parts that are replaced in accord with this warranty will be retained or otherwise pass to Linx Automation.

Exclusions

The following will VOID this warranty:

1. If Linx automation products are used, selected, adapted, installed and/or have wiring or electrical connections that are not in accordance with manufacturer's instructions or in contravention of Australian law, standards, and safety codes.
2. If the product has been altered, tampered with, or damaged by any means.
3. If goods have been used to perform functions outside of its intended design or not in accord with guidelines and specifications as published in Linx Automation catalogues and selection guides.
4. If goods have been used with any inappropriate third party products, software, electrical accessories (switches, relays etc) or other goods that have not been previously approved in writing by Linx Automation or its affiliated partners.
5. If the goods have had unauthorised maintenance performed without written approval.
6. If date of sale cannot be verified by tax invoice or proof of sale, then it is at the sole discretion of Linx Automation as to when the warranty period will start and finish.
7. If external charging connectors on DC motors are left unprotected and exposed to air and moisture that causes corrosion or unwanted ingress of matter, resulting in the inability to charge or operate the motor, including leaving the socket inside a hood but unprotected.

This warranty is separate to the retail warranty that applies under Australian consumer law. The purchaser should be aware of all accompanying warranties before deciding to purchase the product.

This warranty is effective from the original supply date. Linx Automation or its affiliated partners must be informed within seven (7) days of any known possible warranty claim.

Proof of purchase will be required to make a warranty claim on Linx Automation.

The purchaser is responsible for determining the suitability of the product for its intended use and the buyer assumes all risk therewith.

If the product is sold to a third party, then the provisions of this warranty apply with a value no greater than it was for the original buyer.

Except for the warranties set forth above, Linx Automation expressly disclaims and excludes all other guarantees, warranties, conditions, and representations either express or implied, whether arising under statute, law, commercial usage or otherwise, including implied warranties of merchantability and fitness for a particular purpose. Linx Automations total responsibility shall not exceed the replacement of the Linx product itself or the refund of the original purchase price of the product.

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